

## Terms and Conditions

Quotations will only remain valid for a period of 30 days unless specified otherwise.

Lamps are not included in lighting fixtures unless stated otherwise.

The company retains title to all merchandise until full payment is received.

An item that is ordered specifically for a customer is considered a special order and is not returnable.

All monies paid as a deposit for special orders are non-refundable.

Any deposit made towards special orders is not transferrable against other invoices.

A 15% restocking charge will be applied to all items returned 8 days after invoice date.

There will be absolutely no refund or exchange on cables/wires that have been cut. Any item that a customer wishes to return must be accompanied by a copy of the invoice.

Prices quoted are based on the current exchange rate on date of quotation and are subject to change.

Failure to pay the invoice on the specified due date will accrue interest at a rate of 2% on the overdue balance.

Any changes, alterations, reductions or cancellations must be sent in writing within 24 hours of acceptance of an order. We reserve the right to retain any deposits or charge in full for any goods supplied or fabricated where cancellation is not made within the period specified.

CE Tang Yuk shall not be liable for any delay in delivery or for non-delivery, in whole or in part, caused by the occurrence of any contingency beyond the control either of CE Tang Yuk or CE Tang Yuk's suppliers, including, but not limited to, war (whether an actual declaration thereof is made or not), sabotage, insurrection, riot or other act of civil disobedience, act of a public enemy, failure or delay in transportation, act of any government or any agency or subdivision thereof, judicial action, labor dispute, accident, fire, explosion, flood, storm or other act of God, shortage of labor, fuel, raw material or machinery or technical failure where CE Tang Yuk has exercised ordinary care in the prevention thereof.

Any variation of the conditions herein is inapplicable unless authorized by CE Tang Yuk and Company Limited.

